

# Come on board with us!



*Discounted Travel  
on Arriva Buses for  
your Employees*

**SAVE ON FARES!**

- *Save up to 16%*
- *Monthly Tickets*
- *Pay by Direct Debit*

 **ARRIVA**

**ARRIVA**

*For more information*  
**[arrivabus.co.uk/etc-herts-and-essex](http://arrivabus.co.uk/etc-herts-and-essex)**

# Save up to **16%** on **Arriva bus travel**

[arrivabus.co.uk/etc-herts-and-essex](http://arrivabus.co.uk/etc-herts-and-essex)

- *Unlimited bus travel every month\**
- *Quick and easy to join*
- *Ticket sent direct to your mobile phone*
- *Convenient monthly payments.*

## **Spread the payments - Pay by Direct Debit each month**

*Employee Travel Club allows people using Arriva services to access the savings of an Annual Saver by paying for the ticket via a monthly direct debit. You get the yearly travel pass cheaper and effectively pay for 10 months' travel instead of 12.*

- *There are two payment dates available 1st and 15th of each month*
- *To receive a mobile ticket you will need to download and register the Arriva M-Ticket app. Your ticket will be sent and will appear in your ticket list within our app*
- *Mobile tickets will be sent direct to your phone within three days of your Direct Debit payment*

\* - on any Arriva bus within the zone selected.

## Choose from the following!

	<i>ETC Monthly cost</i>	<i>Adult 4-Weekly cost</i>
<i>All Zone Shires</i>	<b>£73.33</b>	£88.00
<i>Bishop's Stortford</i>	<b>£50.83</b>	£61.00
<i>Colchester</i>	<b>£40.83</b>	£49.00
<i>Essex and Stortford</i>	<b>£69.17</b>	£83.00
<i>Harlow</i>	<b>£39.17</b>	£47.00
<i>Hemel Rider</i>	<b>£49.17</b>	£59.00
<i>Lea Valley</i>	<b>£47.50</b>	£57.00
<i>North Herts</i>	<b>£49.17</b>	£59.00
<i>North Herts Plus</i>	<b>£61.67</b>	£74.00
<i>Southend</i>	<b>£39.17</b>	£47.00
<i>Stevenage</i>	<b>£42.50</b>	£51.00
<i>Waltham Abbey</i>	<b>£38.33</b>	£46.00
<i>Watford</i>	<b>£40.83</b>	£49.00
<i>Welwyn &amp; Hatfield</i>	<b>£53.33</b>	£64.00
<i>West Herts</i>	<b>£65.83</b>	£79.00

*If you are unsure what zone is best for you email: [talktous@arriva.co.uk](mailto:talktous@arriva.co.uk)*

*Start saving, sign up now!*

*Visit: [arrivabus.co.uk/etc-herts-and-essex](http://arrivabus.co.uk/etc-herts-and-essex)*



# ***Frequently Asked Questions***

## ***What is Employer Travel Club (ETC)?***

Employer Travel Club is a scheme which allows employees of member companies to buy their bus tickets at the annual rate (which is the cheapest way of buying a ticket) but pay for the ticket on a monthly basis.

## ***How does it work?***

Your company signs up to the Employer Travel Club and you will be provided with a link to your company's website page where you can sign up securely and easily. Mobile annual tickets (available via our app, see below) are sent out within three working days. Paper tickets are sent out on a monthly basis, tickets are typically printed and sent out within three working days of your Direct Debit being processed and will be dated ten days after payment to make sure they arrive in time.

## ***Do I have to sign up for the whole year?***

No there is a one month rolling contract and you can cancel your direct debit any time. You are in complete control. You must cancel your direct debit via your bank and inform Arriva at [talktous@arriva.co.uk](mailto:talktous@arriva.co.uk).

## ***How can I buy a ticket?***

Tickets are only available online.

## ***Mobile phone tickets***

You must download the Arriva M-ticket app for this service. You will also need to register and make sure your mobile number and email address are complete on registration so we can contact you. You will receive an annual ticket (no need to send monthly tickets each month) that will appear in your ticket list up to three working days after payment. If a payment is not made the ticket will be removed from your phone.

## ***I don't travel to work every day do I have to buy a monthly ticket?***

It is worth looking at the cost and benefits of a monthly ticket as the monthly ticket does allow you to take up to two children free when travelling at the weekends or bank holidays.

## ***My question isn't here what do I do?***

Email [talktous@arriva.co.uk](mailto:talktous@arriva.co.uk) and we will do our best to answer your questions within 48 hours (Mondays to Friday)